



TOWN OF VERNON

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George F. Apel
Mayor

FOR IMMEDIATE RELEASE
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TOWN OF VERNON UPDATE ON COMPUTER SYSTEM RESTORATION

Vernon – Mayor George F. Apel today provided a status update on the Town of Vernon computer system outage, which occurred on Thursday March 15th.

Because of the ongoing efforts of our Data Processing department, the Town's computer system is now operating at 90 percent capacity, despite the major outage we experienced last week. Many departments are currently working at full capacity and electronic mail and electronic constituent services have been re-established. Much of the recovery work took place over the weekend, and I am pleased with the progress that has been made. I thank our residents for their patience and understanding during the unusual circumstances that have taken place.

There are a few isolated issues which remain, and there may be short disruptions in electronic services. Be assured our Data Processing department, Department Heads and the Board of Education are working collaboratively to identify any remaining concerns and take the corrective steps toward 100% restoration.

As always, residents may visit the Town offices for their business needs, or may reach the Town departments by phone with their questions.

Administration	860-870-3670	Fire Marshal	860-870-3652
Assessor	860-870-3625	Health/Human Services	860-872-1501
Animal Control	860-870-3558	Parks and Recreation	860-870-3520
Building Department	860-870-3633	Planning and Development	860-870-3640
Board of Education	860-870-6000	Police Department	860-872-9126
Cemetery Office	860-875-3158	Public Works	860-870-3500
Collector of Revenue	860-870-3660	Senior Center	860-870-3680
Data Processing	860-870-3646	Sewer Treatment Plant	860-870-3545
Economic Development	860-870-3637	Social Services	860-870-3661
Emergency Services	860-871-3142	Town Clerk	860-870-3662
Engineering	860-870-3664	Water Pollution Control	860-870-3699
Finance	860-870-3690	Youth Services Bureau	860-870-3555
Fire Department	860-871-7468	Zoning Administration	860-870-3636

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