



TOWN OF VERNON

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George F. Apel
Mayor

FOR IMMEDIATE RELEASE
March 16, 2012

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STATEMENT ON TOWN OF VERNON RESPONSE TO COMPUTER SYSTEM OUTAGE

Vernon – On Thursday March 15, the Town of Vernon experienced a major computer system outage.

Under the direction of Mayor Apel, the Town has implemented an action plan for the full restoration of the system, and departments from the Town and the Board of Education are working collaboratively to ensure the continuity of government business operations during this time. Town-wide emergency services have been unaffected by this outage. Residents are reminded to call 911 in the event of an emergency, or call 872-9126 for non-emergencies.

Throughout the restoration period, departments will be unable to electronically process resident needs for permits, bill payments or reply to email correspondence. The project is expected to be completed on or before March 30, 2012.

All Town departments remain open to handle routine requests, and residents needing assistance are encouraged to visit the Town offices during regular business hours, or may also be reached by telephone at the numbers below.

Administration	860-870-3670	Fire Marshal	860-870-3652
Assessor	860-870-3625	Health/Human Services	860-872-1501
Animal Control	860-870-3558	Parks and Recreation	860-870-3520
Building Department	860-870-3633	Planning and Development	860-870-3640
Board of Education	860-870-6000	Police Department	860-872-9126
Cemetery Office	860-875-3158	Public Works	860-870-3500
Collector of Revenue	860-870-3660	Senior Center	860-870-3680
Data Processing	860-870-3646	Sewer Treatment Plant	860-870-3545
Economic Development	860-870-3637	Social Services	860-870-3661
Emergency Services	860-871-3142	Town Clerk	860-870-3662
Engineering	860-870-3664	Water Pollution Control	860-870-3699
Finance	860-870-3690	Youth Services Bureau	860-870-3555
Fire Department	860-871-7468	Zoning Administration	860-870-3636

Additional questions regarding this restoration may be directed to Town Administration at 860-870-3670.

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